



### *Smarter Surveys. Deeper Insights. Better Decisions.*

Welcome to the next evolution of survey management in ionMy – introducing the **Insights Hub**. Purpose-built to empower the care sectors, this powerful new feature transforms the way you capture, understand, and act on feedback.

Whether you're measuring staff satisfaction, resident experience, or operational outcomes, the Insights Hub delivers a streamlined and intelligent solution – all from one central location.

## Why You'll Love the Insights Hub

- **Create with Confidence:**

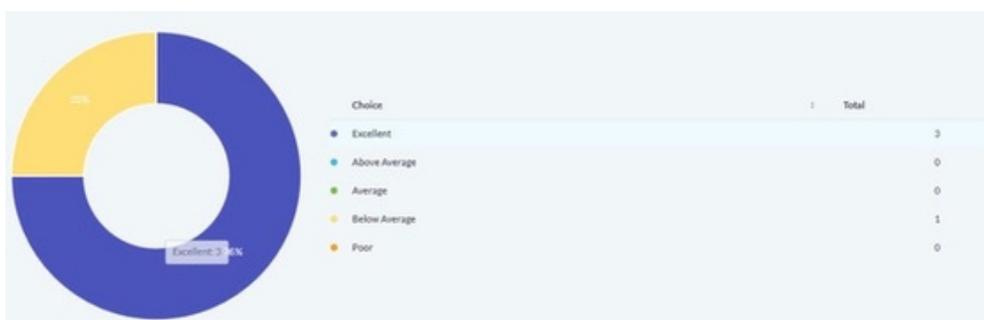
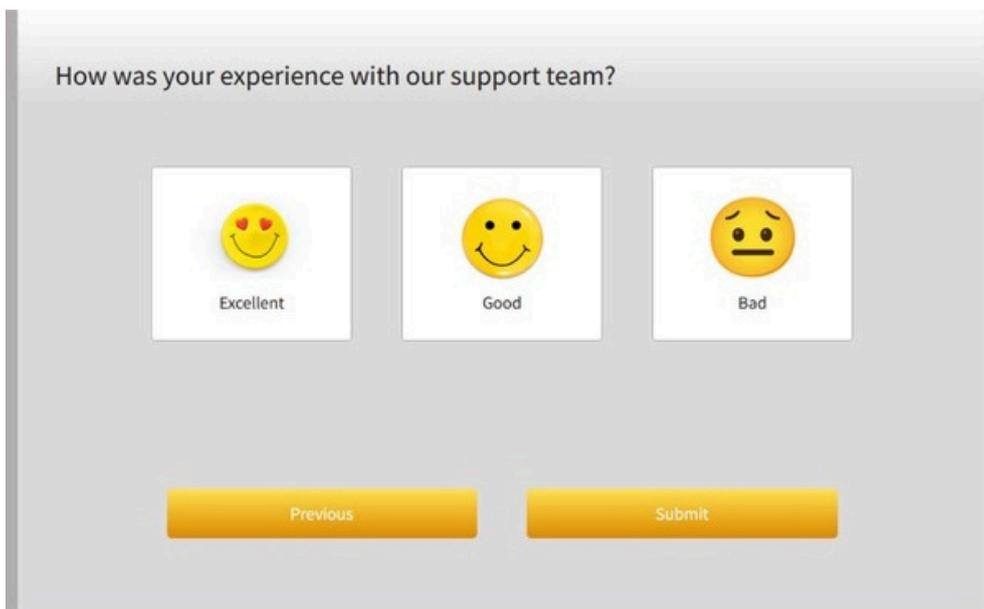
Build professional, dynamic surveys with ease using our enhanced setup interface. Flexible question types, smart logic, and intuitive workflows mean you're in full control from the start.

- **Seamless Participation:**

Say goodbye to clunky survey experiences. Our new "Take Survey" pages are designed for simplicity and accessibility – encouraging more engagement and higher response rates.

- **Real-Time Insights:**

Powerful tools let you analyse results instantly. From visual dashboards to in-depth response reporting, you'll uncover actionable insights faster than ever.



## Fully Integrated with ionMy

No silos, no extra steps. The Insights Hub connects effortlessly with your existing ionMy environment:

- Assign actions based on survey responses
- Link results directly to standards and compliance items
- Escalate issues to committees
- Upload supporting documents
- Create a seamless feedback-to-action loop

All the smart features you know and love – now supercharged and centralised.

## Easy Access. No Extra Cost.

- Housed conveniently within the **ionMy Hubs space**
- One login per organisation for streamlined access
- Comes **included** with your existing ionMy subscription – no additional fees
- Full user manual and support available to get you up and running fast

### Ready to unlock better insights?

Contact us today to activate the Insights Hub and start transforming feedback into smarter decisions.

