ionMy Integration Capability
SEAMLESS CONNECTIONS

Connect. Streamline. Empower.

ionMy has been architected with interoperability at its core. Whether you're looking to eliminate data duplication, simplify compliance workflows, or enhance visibility across departments, ionMy's flexible integration options make it easy to connect with your existing ecosystem – from payroll and clinical to finance and learning systems.

Flexible Integration Options
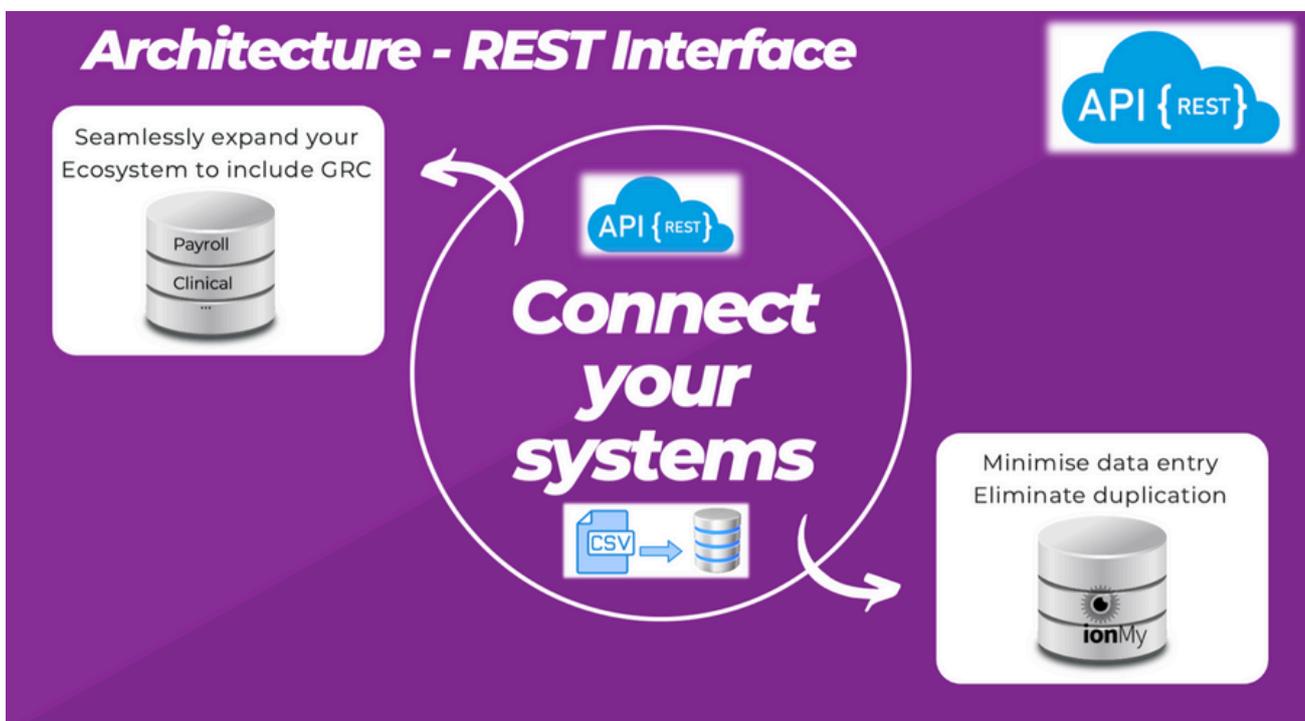
1. Web Services (API) Integrations

Built on .NET technology, ionMy offers RESTful APIs that allow for real-time data exchange between your systems and ours. This is ideal for live updates and maintaining synchronised data across platforms.

Common API integrations include:

- Payroll & HR systems (e.g. staff records, leave balances)
- Clinical and CRM systems (e.g. client demographics, incidents)
- Finance and procurement systems
- eLearning and compliance tracking systems

2. CSV & Spreadsheet Importing

For systems without API capabilities, ionMy supports structured data imports using CSV or Excel. Whether onboarding legacy data or doing scheduled bulk uploads, our tools and team support clean, verified data loading.

Security & Control

- **API Key Management** ensures secure, controlled access to your data connections
- **Role-based security** defines what data can be pushed/pulled and by whom
- **Audit trails** track every integration transaction, ensuring traceability and compliance
- **Active Directory support** provides secure single sign-on for your team

How Integration Works with ionMy

1. **Identify** source systems (clinical, payroll, CRM, etc.)
2. **Map** data fields between source system and ionMy
3. **Cleanse** legacy data for quality and accuracy
4. **Build** and test the integration interface or import template
5. **Import** & validate data for use in ionMy modules
6. **Go Live** with ongoing sync or scheduled uploads

Common Data Types We Integrate

System Type	Typical Data Pulled/Shared
Payroll & HR	Staff records, roles, rosters
Clinical/CRM	Client/resident profiles, incidents
Financial	Budgets, purchases, funding allocations
WHS	Hazard reports, training, risk controls
eLearning	Course completions, certificates

We Insist on Data Cleansing

No integration is effective without clean data. During implementation, we'll guide you through best practices to review and cleanse legacy records, ensuring the information entering ionMy is accurate, reliable, and valuable.

![ionMy | Governance, Risk & Compliance]

Proposed Integration Architecture Diagram

Here's a draft outline of how a **typical ionMy integration environment** could be represented:

| Payroll System | ←— API / CSV / Manual Input —→ | ionMy HR |

| Clinical System | ←————————————→ | ionMy Clients |

| Other | ←————————————→ | Other |

REST API / Data Services

ionMy Integration Hub

(Secure API Key Management,
Audit Trail, Role Permissions,
Scheduled or Event-based Sync)